

How to respond to PIA inquiries

- PIA reviews occur in your EPC portal
- The Form 471 main contact will receive an email notification that PIA inquiries have been issued
 - The e-mail will list the Form 471# and the general subject of the inquiry (e.g. Eligibility of Services, Discount Rate) but will not contain the actual PIA questions
- Click on the email link to see/respond to the PIA questions
- You may see more than one inquiry in the PIA list. Be sure to respond to all inquiries
- All submitted inquiries remain in EPC

PIA Email Notification



E-rate Review Information

Today's Date: 3/29/2018
Response Due Date: 4/13/2018
Contact Name: Hugh Manning
Applicant Name: WALKER COUNTY SCHOOL DISTRICT
FCC Form 471 Application Number: 181031053

Dear Applicant

We are in the process of reviewing your Funding Year 2018 FCC Form 471 application(s) and we need additional information to complete our review. Please respond to the information requests below. Please note that EPC allows you to begin working on your answers and save your work for later by clicking "Save and Close." We advise you to provide responses to all of the questions before submitting your answers. Click "Submit" only when you have answered all the questions in their entirety.

- Eligibility of Products and Services

[Click here to respond to inquiries](#)

[USAC Homepage](#)

If you have any questions about your PIA review inquiries sent to you, please click the "Request Extension" button, located at the top of your application(s) may receive

Son Luu
Case Management Association
973-581-7537
sluu@sl.universalservice.org

Click the blue hyperlink to navigate directly to your PIA inquiries

the phone number or e-mail address provided below. Please do not use e-mail to submit your responses to the PIA review inquiries. USAC will not review responses to e-mail. Please click the "Request Extension" button to provide complete responses to all of the PIA questions. If you need additional time to prepare your response, you may request an extension. Click the "Request Extension" button to request an extension. If an extension is granted, and you will receive an additional seven days to respond. Be sure to meet the response due date and provide all of the information requested, otherwise your application will be considered incomplete.

Do not reply to this e-mail

This message has been sent by EPC

Where to find PIA without the email link

▼ FCC Forms and Post-Commitment Requests

FCC Forms

Post-Commitment Requests

Form Type

FCC Form 471

Funding Year

2018

Status All

Incomplete

Certified

Committed

Application Number	Nickname	Funding Year	Status	Certified Date
181000312	FY2018 Internet Access	2018	Certified	2/14/2018 9:20 AM EST
181000386		2018	Certified	2/21/2018 9:38 AM EST
181000387		2018	Certified	2/21/2018 10:55 AM EST
181000392		2018	Certified	2/21/2018 2:45 PM EST
181000433		2018	Certified	3/6/2018 4:15 PM EST

From your Landing Page, find the Form 471 that has pending PIA inquiries and click the blue hyperlink

PIA Inquiries

Records / FCC Forms 471

FY2018 Internet Access - #181000312

- Summary
- Funding Requests
- Review Inquiries
- Connectivity Information
- Discount Calculation
- Entity Information
- News
- Related Actions

Click "Review Inquiries" to see the PIA questions associated with this Form 471

Incomplete

Certified

Outreach

Wave Ready

Review Status Awaiting Initial Review

Application Information

Nickname FY2018 Internet Access

Application Number 181000312

Funding Year 2018

Window Status In-Window

Category of Service Category 1

Created Date 2/14/2018 9:15 AM EST

Created By School District 25 User 1

Certified Date 2/14/2018 9:20 AM EST

Certified By School District 25 User 1

Last Modified Date 2/14/2018 9:20 AM EST

Last Modified By School District 25 User 1

Review Inquiries

1. Click "Respond to Inquiries." This will turn the inquiry name into a blue hyperlink
2. Click on the hyperlink to see the PIA questions

Records / FCC Forms 471

FY2018 Charter IA 1G - #181012XXXX

 REQUEST EXTENSION **RESPOND TO INQUIRIES**

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date	Due Date	Extn.	Status
		Eligibility of Products and Services	Regular 15-Day	Son Luu	Case Management Associate	973-581-6700 	3/28/2018 9:14 AM EDT	4/12/2018	0	Saved & Waiting to submit
		Other Issues	Regular 15-Day	Son Luu	Case Management Associate	973-581-6700 	3/28/2018 9:14 AM EDT	4/12/2018	0	Saved & Waiting to submit

[> Submitted Inquiries](#)

Be aware of your due dates

PIA Inquiries

Eligibility of Products and Services

Issue

USAC's Program Integrity Assurance (PIA) team is currently reviewing your FCC Form 471 application, and we have identified an issue that we need you to help us resolve.

What is the issue?

On your form, your FRN Product and Service detail was not sufficient to determine if the requested amount for FRN 1899064430 can be supported. This is an issue because before we can proceed with processing your form, we must validate the eligibility of your request.



Please read all of the questions, descriptions, and requests below. Please give enough detail, insight, and clarity to help the reviewers fully understand your specific situation.

Check the boxes for statements that apply, and where applicable, type the information requested into the text boxes. If your information is too detailed for the text box, or if you need to provide additional documentation, click "Browse" to upload relevant files or documentation.

Question(s)

This page will timeout after an extended period of inactivity. Please periodically save your work using the 'Save & Close' button below. You may then use your browser's 'Back' button to return to your work.

Your response to PIA's questions:

#	Question	Response
1	Please provide vendor documentation which supports the funding request amount of \$47,225/month. Note: Any vendor documentation (e.g. contracts, vendor quotes, vendor bills, invoices, etc.) provided should clearly identify any ineligible charges that were cost allocated out of your request. Also, please be sure to explain any discrepancies between the amount requested and amount supported.	<input type="text"/> <input type="button" value="UPLOAD"/>  Drop file here
2	If you are requesting additional dollars to accommodate expected growth or increased usage, please provide any relevant documentation that you used when determining the estimate for expected growth or increased usage.	<input type="text"/> <input type="button" value="UPLOAD"/>  Drop file here
3	If you would like to provide any additional information about these issues that have not been addressed above: Use the text box to type information, or upload additional documentation using the "Browse" button.	<input type="text"/>

Read the question(s) carefully and type an answer or upload clarifying documents. When ALL questions have been completed click "Submit"

+Add Document

DELETE UPLOADED FILES

Click here to upload additional documents

SAVE & CLOSE

SUBMIT

How to view your PIA responses

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date ↓	Due Date	Extn.	Status
		Eligibility of Products and Services	Regular 15-Day	Son Luu	Case Management Associate	973-581-6700	3/28/2018 9:14 AM EDT	4/12/2018	0	Saved & Waiting to submit
		Other Issues	Regular 15-Day	Son Luu	Case Management	973-581-6700	3/28/2018 9:14 AM EDT	4/12/2018	0	Saved & Waiting to submit

Submitted Inquiries

Click here to view your submitted responses

Name	Outreach Type	Answered By	Assigned Date ↓	Answered Date
Requested Discount	Regular 15-Day	XXXXXXXX	3/6/2018 12:19 PM EST	3/21/2018 2:00 PM EDT
Eligibility of Products and Services	Regular 15-Day	XXXXXXXX	3/6/2018 12:19 PM EST	3/21/2018 2:01 PM EDT
Other Issues	Regular 15-Day	XXXXXXXX	3/6/2018 12:19 PM EST	3/21/2018 2:13 PM EDT

What happens next?

- After PIA review your application will move to a “Wave Ready” status - which could mean that the application will be funded in an upcoming wave
 - Sometimes forms move from “Wave Ready” back to “Outreach” for further review
- All FCDL notifications will appear in EPC – see https://www.gae-rate.usg.edu/erate_toolbox for guidance on “How to find your FY2018 FCDLs”
- After the FCDL is issued, the next step is to file the Form 486



Ga E-rate Team

844-423-7283

gae-rate@usg.edu

www.gae-rate.usg.edu

USAC Client Service Bureau (CSB)

888-203-8100

<http://usac.org/sl>